



No. BSNL/Admn.I/15-14/18

Dated: August 20, 2018

Office Memorandum

Sub: Systemic improvement in medical claims of BSNLMRS beneficiaries.

During scrutiny of medical claims, Vigilance Branch has observed the claims of son/daughters of BSNL employees who were more than 25 years old, as there is no restriction in ESS to debar such claims, even though the information relating age details are available in the system. Therefore, provisions to check submission of such non-entitled claims in the system at the entry level was suggested.

As per the BSNLMRS policy the criteria of dependency of children is as prescribed under CS (MA) Rules. Age limit of dependents as prescribed in CS (MA) Rules is as follows:

S.No.	Dependent	Details.
i.	Son	Till he starts earning or attains the age of 25 years or gets married, whichever is earlier.
ii.	Son suffering from any disability of any kind (physical or mental)	Irrespective of age-limit
iii.	Daughter	Till she starts earning or gets married, irrespective of the age-limit, whichever is earlier.
iii.	Dependent divorced/ abandoned or separated from their husband/ widowed daughters.	Irrespective of age-limit

ERP Branch is therefore requested to make necessary provision in the system that automatically debar the claims of children of 25 years and above. However, the claim processing authorities may be authorized to permit the claims of eligible cases as relaxed above indicating the remarks. Further, to ensure implementation of the Rules in true spirit, provision may also be made in the ERP that beneficiary submits a declaration about the dependency of children with the claims of the children after attaining the age of 18/20 years that they are not married and or not earning.

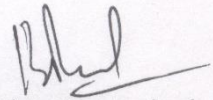
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The claim processing authorities may also flag such cases and return back to the beneficiaries at the processing stage itself. Due diligence may be exercised at every level in the initial stages itself so that no non-entitled claims are processed.

This issues with the approval of the Competent Authority.



(Brahm Parkash)

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To

1. PGM (ERP), ERP Development Centre, ALTTC, Ghaziabad for ensuring the provisions are made in the system.

Copy to:

1. All CGMs, BSNL
2. PS/PPS to CMD/Directors, BSNL Board, CVO
3. AGM (VA) O/o CVO, BSNL CO w.r.t. his letter No. CVO/ERP/VA/2017 dated 31st July 2018.